

Physician Services of Northeast Connecticut, LLC

Brooklyn Family Medical Associates
63 Canterbury Road, Brooklyn, CT 06234
Phone: (860) 779-5940

Telephone Hours: Monday – Friday 9:00 a.m. – 5:00 p.m.
Closed for lunch: 1:00 p.m. – 2:00 p.m.

IMPORTANT AFTER HOURS INFORMATION

- If you have a medical emergency, please call 911 or go to your nearest emergency room.
- If you require assistance from the on-call physician, please call the office number and an operator will assist you.

Physician Team:

Alvin Bacon, DO
Andrea Gutierrez, DO

Nurse Practitioner:

Kerri Sauer, APRN

PLEASE DON'T BE LATE. Your appointment may be rescheduled if you are late. If you can't keep your appointment, please contact our office at least 24 hours in advance at the number listed above. After missing three consecutive appointments you may receive a letter from us informing you that you may be discharged from our practice.

PLEASE COMPLETE ALL ENCLOSED FORMS AND BRING WITH YOU TO YOUR FIRST APPOINTMENT.

PLEASE SHOW YOUR INSURANCE CARD(S). You may qualify for financial assistance if you do not have health insurance or are unable to pay your bill.

PLEASE BRING TWO FORMS OF IDENTIFICATION. In order to protect your identity we require two forms of identity (example: driver's license, a utility bill, social security card). Please note that one identifier must be a picture ID.

PLEASE BRING YOUR INSURANCE CO-PAYMENT. Co-payment is expected at time of appointment.

PLEASE BE AWARE OF YOUR DEDUCTIBLES. Your provider may advise you of additional testing needed at your visit to provide the best quality care. However, your insurance may require these to be applied to your deductible.

PLEASE BRING ALL YOUR MEDICATIONS FOR THE DOCTOR TO REVIEW.

BY FOLLOWING THESE INSTRUCTIONS, WE WILL BE ABLE TO BETTER SERVE YOU. THANK YOU.



DAY KIMBALL HEALTHCARE

daykimball.org