At Day Kimball Healthcare, your primary care practitioner (PCP) is at the core of our patient-centered medical home (PCMH) approach to healthcare. In this model, your PCP doesn’t just care for your day-to-day health needs and treat you when you’re sick; he or she also serves as your healthcare advocate by coordinating all aspects of your care throughout our system.

Your PCP’s first priority is to keep you well by providing preventive care and helping you to manage your own health, thereby improving your quality of life and reducing your healthcare costs.

But as the “hub” of your healthcare universe, your primary care team is also your direct connection to all the other integrated care services available through Day Kimball Healthcare. If specialized care becomes necessary, your PCP is there to not only provide referrals but also to ensure that all of your care providers are working together effectively and efficiently to deliver the best possible care.

Day Kimball Healthcare offers integrated, comprehensive care close to home. To learn more about all of our primary care services visit daykimball.org/primarycare.

Geriatric Care Management

The geriatric care management program is an enhanced coordinated care program for seniors ages 60 and older who have a chronic illness or certain health risk conditions. Program services are coordinated by an advanced practice registered nurse (APRN) who specializes in geriatrics in concert with your primary care practitioner (PCP), any homecare providers, and the rest of your primary care team.

Services include comprehensive health evaluations as well as planning and care coordination to manage chronic illnesses and high-risk conditions such as

- memory loss, Alzheimer’s disease or other dementias
- poor mobility and/or falls
- anxiety and depression
- sleep disturbances
- self-care deficits
- need for homecare assistance
- safety issues
- driving concerns
- osteoporosis
- urinary incontinence
- medication concerns
- financial, legal or insurance issues
- end of life care and planning
- caregiver stress

After an initial assessment, a patient-centered geriatric care management plan is written to identify risks, goals and recommendations. The patient’s PCP receives this plan as well as updated reports after home visits. In addition to communicating with the patient’s PCP, our APRN assists elderly patients and their family caregivers to access necessary health education. He or she also provides referrals to Day Kimball HomeCare, Day Kimball HomeMakers and other community-based services as appropriate in order to optimize care and support for both the patient and their caregivers.

Seniors are also welcome to utilize the Quiet Corner Elder Screening Tool (QUEST), a free screening tool created by Day Kimball Healthcare and available at daykimball.org/patient-info/QUEST to help in identifying specific needs.

Accessing Services

Please ask your PCP for a referral, then call (860) 779-9270 for an appointment. Home visits for homebound seniors can be arranged. If you don’t have a PCP, you can find a list of practitioners accepting new patients by visiting daykimball.org/acceptingpatients or calling 1 (844) DKMG DOC (1-844-356-4362).

Billing and Payment Information

Billing for primary care office visits will come from Day Kimball Medical Group. Please check with your insurance carrier about your specific coverage, copays and deductibles as well as any prior authorization requirements. If you have questions regarding your bill, need assistance with health insurance or need help paying for care, please contact the Day Kimball Medical Group business office at (860) 928-9270. For more information, visit daykimball.org/billing.