At Hospice & Palliative Care of Northeastern Connecticut, a service division of Day Kimball Healthcare, our mission is to enhance the lives of individuals and families through a personalized plan of care that meets physical, psychosocial, spiritual and emotional needs throughout the end of life.

Our team of skilled hospice providers and volunteers brings dignity and comfort to those facing the final stages of life. A nurse is always available 24 hours a day, seven days a week, to address concerns by phone or make a visit when needed.

Hospice care may be provided in the home, skilled nursing facility, assisted living facility or other type of residence. Hospice inpatient and respite services are also available at Day Kimball Hospital or local skilled nursing facilities we partner with for general inpatient or respite levels of care.

Hospice care helps the individual and family enjoy their time together as fully as possible. The earlier hospice services are initiated, the more time available for the individual and family to benefit from our services. Our hospice program accepts individuals

- with a terminal illness and prognosis of six months or less
- under the care of a physician who orders hospice services
- that have opted for palliative or comfort care and are no longer seeking curative treatment
- who have a primary caregiver that will provide supervision as needed and is willing to work with our hospice providers

Our hospice team of professionals develops a treatment plan in collaboration with theprimary care physician to meet the goals and wishes of our patients and families while providing compassionate care and support. Our hospice interdisciplinary team of professionals includes

- medical director
- advanced practice nurse
- nurses, therapists, home health aides, medical social workers and a nutritionist
- pharmacists
- chaplains
- trained volunteers
- bereavement care professionals
- integrative therapists

Integrative Health Services
We offer integrative health services as a complement to traditional medical interventions to help achieve a greater degree of comfort and relaxation. These modalities focus on the connection of mind, body and spirit and include massage, reflexology and healing touch.

Bereavement Care
Whether the death of a loved one is expected or not, no one is completely prepared to handle the loss. Through companionship and our understanding of the many expressions of grief, we hope to make the experience less overwhelming. We explain the natural grief process and help survivors understand what to expect emotionally, spiritually and physically. Our bereavement support services include

- individualized bereavement services
- bereavement groups for adults and for children
- hospice library resources
- community education
- supportive services and ceremonies

Billing and Payment Information
In most instances, hospice services are covered by Medicaid, Medicare and other commercial insurances. We also offer a private pay option and financial assistance may be available for those who qualify. If you have questions about your coverage or eligibility for hospice services, our team of trained billing professionals will be happy to assist.
Palliative care is about maintaining quality of life while helping the individual to understand the treatment plan, manage the symptoms of his/her illness, explore options for care and access community resources. We provide a patient- and family-centered team approach that addresses pain and symptom management, family concerns, provides emotional support and assistance with navigating the healthcare system.

Palliative care is a treatment option for individuals
• dealing with a life-limiting or life-threatening illness
• with a terminal illness who are still seeking curative or life-prolonging treatments

Palliative care may be introduced at any stage of an illness. It focuses on all aspects of a patient’s care, including
• achieving comfort from pain and other physical symptoms
• providing emotional support for the patient, family and caregivers
• addressing social concerns to help lessen the burden

Spiritual Care
The type of compassionate care we offer goes beyond managing the physical symptoms of a life-limiting illness, and encompasses the spiritual elements that are part of many of our patients’ and families’ experience. Many patients find our pastoral care services extremely helpful and comforting during what can be a difficult and fearful time. Our chaplain works closely with community clergy to assure that each patient’s particular and expressed religious and spiritual needs are fully met.

Billing and Payment Information
In most instances, palliative care services are covered by Medicaid, Medicare and other commercial insurances. We also offer a private pay option and financial assistance may be available for those who qualify. If you have questions about your coverage or eligibility for hospice services, our team of trained billing professionals will be happy to assist.

At Hospice & Palliative Care of Northeastern Connecticut, a service division of Day Kimball Healthcare, our mission is to enhance the lives of the individual and family through a personalized plan of care that meets their physical, psychosocial, spiritual and emotional needs.

Our team of palliative care providers and volunteers provides highly skilled and compassionate care for those facing a life-limiting or life-threatening illness.

A nurse is available 24 hours a day, seven days a week, to address concerns by phone or make a visit when needed.

Hospice & Palliative Care of Northeastern Connecticut is Medicare certified, licensed by the state of Connecticut and is accredited by The Joint Commission.

Day Kimball Healthcare offers integrated, comprehensive care close to home. To learn more about all of our in-home care services visit daykimball.org/athome.