Our patient navigation program is a support service that helps patients, families, and caregivers navigate and coordinate the many services needed in the journey of cancer care.

The program works to ensure that all patients receive information and assistance in arranging for diagnostic services, obtaining test results and a diagnosis in a timely manner, and arranging for follow-up care, treatment, and support services as necessary.

**Your Nurse Navigator**
A registered nurse acts as the “navigator,” guiding patients through the cancer care system and working to remove any barriers to help patients get the care they need. Studies show that patients who have the assistance of a nurse navigator have better outcomes and a higher degree of patient satisfaction.

The nurse navigator’s services include:
- helping patients schedule and keep medical appointments
- arranging follow-up care
- coordinating and streamlining insurance paperwork
- identifying appropriate local resources and supports
- helping identify and obtain elder or child care or transportation if needed

**Billing and Payment Information**
There is no charge for patient navigation services.